

KGL d.o.o.  
Ponoviška cesta 13  
1270 Litija, Slovenia  
E-mail: sales@kgl.si

## FORM FOR EXERCISING THE CONSUMER'S RIGHT OF WITHDRAWAL

In distance contracts, the consumer has the right to notify the company within 14 working days of taking delivery of the goods that he or she is withdrawing from the contract, without having to give a reason for his or her decision. The only cost borne by the consumer in the event of withdrawal from the contract is the direct cost of returning the goods.

You can give notice of withdrawal either by submitting a refund form or by making an unequivocal statement clearly indicating that you are withdrawing from the contract. The consumer is deemed to have made the withdrawal declaration in time if he or she sends it within the time limit set for withdrawal from the contract. The burden of proof for exercising the right of withdrawal lies with the consumer. Refunds must be made by the company immediately or at the latest within 14 days of receipt of the withdrawal notice.

You can read the terms and conditions at: [www.kgl.si/shop](http://www.kgl.si/shop)

### CUSTOMER'S DETAILS:

Name and surname: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone No.: \_\_\_\_\_

E-mail: \_\_\_\_\_

Refund bank account number (TRR) and bank: \_\_\_\_\_

I hereby give you notice that I withdraw from the contract for the sale of the goods ordered on \_\_\_\_\_ via (please tick/circle as appropriate):

Online shop, order No.: \_\_\_\_\_

E-mail message

Phone

Account number: \_\_\_\_\_

Products:

No.	Code	Designation	Quantity
1			
2			
3			
4			

Type of refund (mark with an x):

<input type="checkbox"/>	Return of goods	(withdrawal from the contract)
<input type="checkbox"/>	Product replacement	(describe in the notes)

Notes: \_\_\_\_\_

### WARNING:

1. In the event of a return (withdrawal) or replacement, the buyer is responsible for the cost of returning the goods.
2. The consumer is liable for diminution in the value of the goods if the diminution in value is due to conduct which is not strictly necessary to establish the nature, characteristics and functioning of the goods.
3. Please attach a copy of the invoice to the form.

Date: \_\_\_\_\_

Signature: \_\_\_\_\_